



# AirTera Identity

Next Generation of Identity Management System

# AirTera Identity

## AIRTERA IDENTITY MANAGEMENT SYSTEM

AirTera IDMS replaces outdated paper-based processes with a modern platform that digitizes the entire badging and vetting workflow. From application initiation to badge issuance, renewal, and deactivation.

### WHAT'S INSIDE

THE CHALLENGE

SOLUTION OVERVIEW

KEY FEATURES

AI & TECHNOLOGY

HOW IT WORKS

COMPLIANCE &  
SECURITY

WHY AIRTERA

ABOUT & ECOSYSTEM

With over 25 years of aviation compliance experience, our operations are fully TSA and FAA regulation compliant and run on a 100% paperless digital workflow.



# CHALLENGE

## THE CHALLENGE

Most airport and airline credentialing systems are outdated. Relying on paper packets, spreadsheets, and disconnected tools that create security gaps and administrative bottlenecks.

**Manual & Paper-Based:** Badge applications, background check tracking, and training records managed through physical files and spreadsheets — creating costly errors, accountability gaps, and delays. Bullets: Paper badge applications, Spreadsheet-based CHRC tracking, Physical file storage of PII, Manual renewal reminders, No real-time status visibility

**Security & Compliance Gaps:** Disconnected tools make it nearly impossible to maintain real-time badge status, RAP Back enrollment, and audit-ready reporting required by TSA and FAA. Bullets: Fragmented compliance records, Missed RAP Back renewals, Delayed STA processing, No centralized audit trail, Non-inspection-ready reporting

**Unscalable Processes:** Legacy systems fail to grow with your airport. Managing multiple vendors, tenants, and locations with outdated tools is operationally unsustainable and security-risky. Bullets: No multi-vendor management, Manual onboarding bottlenecks, IT-heavy update requirements, Siloed data across departments, No configurable workflows

# SOLUTION

## THE SOLUTION

AirTera's IDMS digitizes the entire airport badging and credentialing workflow, eliminating paper forms and the manual storage of sensitive PII. It centralizes the tracking of background checks, vetting, training, and badge status in a single, secure system while supporting compliance with TSA and FAA regulations. With customizable administrative roles and controlled access, the platform enhances security and oversight, and it is designed to scale seamlessly across multiple vendors, tenants, and locations.



Modern, clean interface based on user feedback with user-friendly design



Fully digital workflow that streamlines forms, training, checks, and applications



AI-driven validation to improve data accuracy and reduce errors



Configurable reporting that lets users tailor data views to their needs



Secure online tracking for complete accountability



Built to integrate with access control systems



Trusted Agent tools integrated within the IDMS



Ability to build custom airport specific training courses



Pre-filled applications using field extracting technology



Regularly scheduled platform updates without software installs

## Next-Generation Technology That Works for You

Our platform is built on next-generation technology designed to reduce friction at every step. AI-powered workflows handle repetitive tasks through intelligent form auto-completion, predictive data entry, and context-aware guidance, while a mobile-first design lets badge holders complete the entire onboarding process, including passport style self capture photos, from any iOS or Android device. Sensitive data is protected through multi-factor authentication, role-based access controls, and end-to-end encryption on a hardened cloud infrastructure, and a modern API architecture ensures seamless, real-time integration with background check providers, HR platforms, and access control systems with no manual exports required.

## Compliance and Security

The platform manages the full spectrum of aviation regulatory requirements, including TSA-mandated CHRC processing, Security Threat Assessments, RAP Back enrollment and ongoing monitoring, and FAA/DOT-aligned workflows with configurable approval chains. Trusted Agent adjudication tools, built-in biometric capture support, and inspection-ready compliance reports ensure your operation is always audit-ready.

Security is enforced at every layer through role-based access controls, multi-factor authentication, and end-to-end encryption for all data at rest and in transit. A secure digital document vault replaces paper records and unsecured storage, while comprehensive audit logging and scalable cloud infrastructure with automated backups keep your program protected and resilient.





# How it Works

## 5-step Process: From Discovery to Daily Operations

**Discover & Configure:** AirTera partners with your airport to understand operational needs, existing workflows, and compliance requirements. A configurable proposal is developed to match your specific environment. Bullets: Needs assessment, Workflow mapping, Custom proposal

**Build & Configure:** The system is configured specifically for your airport, including custom workflows, access permission levels, application forms, training content, and third-party integrations. Bullets: Workflow configuration, Access levels, Form design, Integrations

**Implement & Onboard:** Administrative teams are fully onboarded with training and documentation. Staff begin managing credentials, training assignments, and compliance workflows from day one. Bullets: Admin training, Staff onboarding, Go-live support

**Daily Operations:** Administrators track CHRCs, STAs, RAP Back status, badge issuance and renewals, and training completions. All through streamlined digital workflows. Bullets: Badge lifecycle, Background checks, RAP Back, Training tracking

**Report & Inspect:** Configurable compliance and operational reports generated in a few clicks, for routine management reviews or TSA/FAA inspections. Bullets: Compliance reports, Audit exports, Inspection prep

# WHY AIRTERA

**Purpose-Built for Airports:** Every feature designed around TSA, FAA, and airport operations. Not retrofitted from generic HR software

**No Software Installs Required:** Regularly scheduled platform updates delivered automatically. Zero IT downtime, zero manual installs

**Configurable to Your Operation:** Workflows, roles, approval chains, forms, and integrations configured to your airport's requirements

**Modern User Experience:** Clean, intuitive interface designed with real user feedback that reduces training time and adoption friction

**Scales With You:** Architected for multi-vendor, multi-tenant, and multi-location deployments with centralized oversight

**Real-Time Analytics Dashboard:** Instant visibility into compliance status, workflow progress, badge statistics, and operational metrics

## About AirTera

AirTera combines security, safety, and compliance into a single modern, user-friendly platform that equips airside, airport, and ground operations with the tools they need to operate efficiently. With deep industry knowledge and over 25 years of experience, AirTera provides the guidance and technology needed to meet TSA, FAA, and DOT compliance, earning the trust of clients as a reliable, long-term partner.

## AirTera Ecosystem

- Safety Management System
- Identity Management System
- Learning Management System
- Anti-Drug and Alcohol Program System
- Background Check
- Badging
- Fingerprinting
- DepartureCheck

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